

# **Code Enforcement** <sup>[1]</sup>

## **Code Enforcement is the primary contact for concerns about land use and enforcing City ordinances.**

Code Enforcement helps the public understand their rights and obligations and work closely with other government agencies to promote community goals and acts as a liaison with community members on programs and policies to ensure stable improvement to quality of life and neighborhoods. Our goal is to enhance the quality of life in the City of Kelso by fairly and equally enforcing nuisance related codes to ensure health, safety and welfare of the community.

- Nuisance Abatement
- Abandoned Vehicles
- Substandard Housing
- Tall grass, vegetation blocking street view, signs, etc.
- Garbage, shopping carts, junk or debris, in a yard, in the Right of Way or on Public Property.
- Property Maintenance
- Zoning Enforcement

## **Filing a Complaint**

### **Do you have a concern? Please let us know!**

- [On-line](#) <sup>[2]</sup>
- [By Phone](#)
- [In Person at City Hall](#)

What we need to know:

- Property Address
- Nature of the violation (i.e. tall grass, junk vehicle, garbage, etc.) Please be specific and with as much detail as possible. This helps our staff to quickly identify the possible violation.

**This service is NOT intended for emergencies, or urgent problems that endanger life or property. For those concerns, please call 911. Submissions to this website are only monitored during normal business hours (9 a.m. - 5 p.m. Monday-Friday, excluding holidays).**

## Reporting Concerns On-Line

- **Please read this information before proceeding:**
- The **Contact Us** button allows you to request information or report a concern. Both sides of this portal will require you to create an account however, if you choose, you may remain anonymous when reporting a concern. Just note that we do not follow up with the complainant if you wish to remain anonymous.
- Note: (The **Contact Us** button does not take the place of a request for public information. If it is your intent to request public information, you will need to contact the City Clerk's office. Questions submitted at this portal will only be available to Community Development. All other City Departments must be contacted directly. This method of contacting us should only be used for general questions and non emergency items regarding building, zoning, or engineering. The **Applications** button allows you to apply for permits, view all of your recent permits to determine their status, and schedule inspections.).

A blue rectangular button with the text "Online Concerns" in white. To the right of the button is a small superscripted number [3].

Online Concerns

[3]

## Reporting Concerns by Phone

- Please call 360-423-9922

## Reporting Concerns in Person

We are located on the 2nd floor in Kelso City Hall, 203 S. Pacific Avenue, Kelso, WA 98626

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**Source URL:** <https://www.kelso.gov/departments-services/code-enforcement>

### Links

[1] <https://www.kelso.gov/departments-services/code-enforcement>

[2] <https://ci-kelso-wa.smartgovcommunity.com/CodeEnforcement/CodeEnforcementHome>

[3] <http://ci-kelso-wa.smartgovcommunity.com/Public/Home>